



NCOCC is taking meaningful action to help our users in the NCOCC consortia guard itself against cybercrime. By **June 30, 2022**, multi-factor authentication (**MFA**) becomes mandatory for key NCOCC services and applications.

MFA adds an additional layer of security by verifying not only that the person *knows a password*, but that the person also has *access to a registered device*, like a personal smartphone. NCOCC has partnered with Cisco Duo, a system that makes it easy for you to enable MFA.

How to enroll a device to use Cisco Duo MFA

Click Start setup.



[What is this?](#) 

[Need help?](#)

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Protect Your NCOCC Account


Two-factor authentication enhances the security of your account by using a secondary device to verify your identity. This prevents anyone but you from accessing your account, even if they know your password.

This process will help you set up your account with this added layer of security.

[Start setup](#)

Choose what type of device you are using.



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What type of device are you adding?


☒ **Mobile phone** RECOMMENDED

☐ **Tablet** (iPad, Nexus 7, etc.)

Continue

Enter your cell phone number. Click checkbox and confirm number you typed is correct.



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Enter your phone number

United States ▼


+1 ✓


Example: (201) 234-5678

☒ You entered (567) 212-3004. Is this the correct number?

Back **Continue**

Choose the type of phone you have from the selection below.



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What type of phone is 567-212-3004?


☐ iPhone


☒ **Android**

☐ Windows Phone

☐ Other (and cell phones)

Install the Duo Mobile app if you don't already have it installed.




[What is this?](#) 

[Need help?](#)

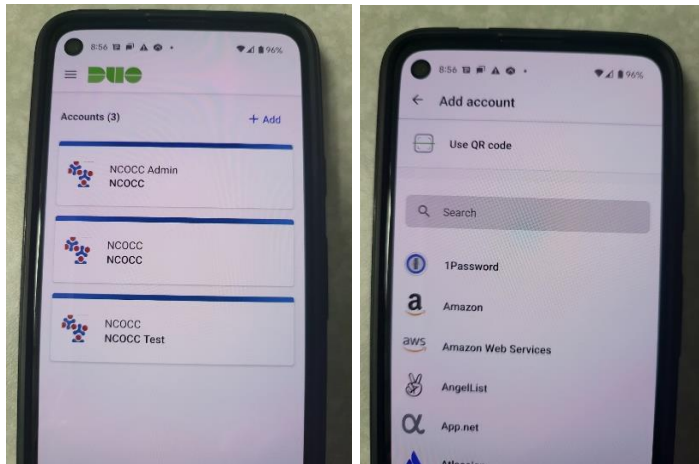
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Install Duo Mobile for Android

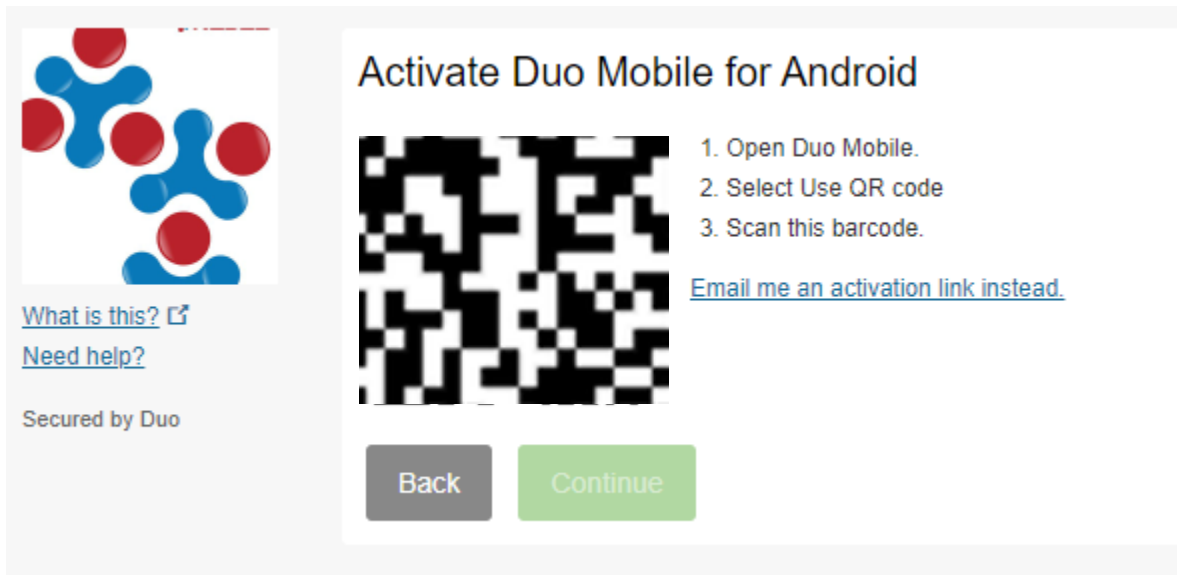


1. Launch the Google Play Store app and search for "Duo Mobile".
2. Tap "Install" to install the app.

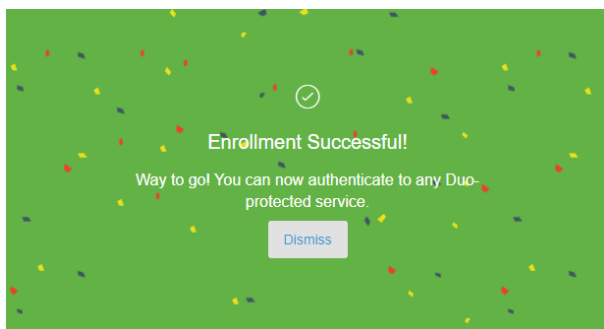
Launch the Duo Mobile app and click the **+Add** then click on **Use QR Code**.




Scan the QR Code displayed on the website, not the one below.



You will then get a successful enrollment banner like the one below.



Click on the **When I log in** and select **Automatically Send a Duo Push** and click **Save**.



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Android 567-212-3004 JUST ADDED


Reactivate Duo MobileChange Device Name

+ Add another device

Default Device: Android 567-212-3004

When I log in: Ask me to choose an authentication method

Saved



[What is this?](#) [Need help?](#)

Secured by Duo

Android 567-212-3004 JUST ADDED

Reactivate Duo MobileChange Device Name

+ Add another device

Default Device: Android 567-212-3004

When I log in: Automatically send this device a Duo Push

Save